

Cancellation Policy – SKINNEY MED

To ensure the highest quality of service and the punctuality of all appointments, the time reserved for each treatment is dedicated exclusively to you.

If an appointment is not honored and not cancelled at least 24 hours in advance, a no-show fee will be applied:

- 50% of the treatment price
- minimum 30 €

This fee is charged in accordance with § 615 BGB, which regulates compensation for reserved professional time.

If the amount is not paid within 10 days, we reserve the right to forward the claim to a debt collection service (Inkasso).

Thank you for your understanding and for respecting our time as well as the time of other clients.